



How can we help?

WINNING WITH AIG



Crisis Solutions

Crisis Solutions Underwriting Appetite

aig.co.za/WinningAIG

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customer in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc.

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Explore our risk appetite grid

-  Active Assailant
 -  Disappearance
 -  Radicalisation of Workforce
 -  Act of Terrorism
 -  Emergency Repatriation
 -  Sabotage
 -  Assault
 -  Employee Dishonesty
 -  Stalking
 -  Blackmail
 -  Extortion
 -  Threat
 -  Civil Commotion
 -  Hijack
 -  Man-Made Disaster
 -  Deprivation (Denial of Access)
 -  Hostage Crisis
 -  Natural Catastrophe
 -  Detention
 -  Kidnap
- ... and many more



Preferred Clients

ALL sized businesses:
SMEs to Multinationals

ALL Industry sectors

Individuals and family groups

Highly skilled with clients in
hostile and compromised
environments: eg NGOs,
Media., Multinationals

AIG Crisis Solutions Differentiators



Deep experience

With over 40 years crisis management and Kidnap and Ransom experience worldwide, we have one of the leading underwriting and claims teams in this market and have built up the largest commercial client portfolio of any insurer.



Local expertise

Our Crisis Solutions staff are embedded in multiple AIG offices throughout the world. This means we are, able to support our clients with local market knowledge and expertise wherever they are located and wherever their people might go.



Global response

Our global response partner has the largest response team in the industry located across 16 strategic centres worldwide. This means we can deliver immediate expert response, regardless of industry sector, operational environment or crisis complexity wherever our clients need us.



In-house consultancy

Our in-house security consultants work closely with our underwriters and the client stakeholders as a point of contact for security concerns, advice or guidance, and can deliver security mitigation training either directly or through our vendor network.

AIG Crisis Solutions Differentiators



Crisis management tools

Our tools and prevention services including our free Travel Assistance app and our online country and security risk portal GlobalWatch, help reduce clients' loss likelihood by adding layers of defence to domestic and overseas programmes.



Product opportunity

Our innovative product suite covers an exceptionally wide range of security threats that may impact a client's people, operation, brand or reputation. This offers tremendous opportunities for brokers to address a rapidly emerging concern and duty of care for clients of all sizes and sectors.

Our SA Crisis Solutions Team

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