



CLAIM NOTIFICATION FORM

Complete and submit your personalised claim form and supporting documents to
ZA.PLNA.FNOL.EMEA@aig.com and we will get started with your claim.

If any are not applicable, please add N/A

The issue of this form does not constitute an admission of liability under the policy.

Policy and Insured Information

Insured Name:		AIG policy number:	
Contact number:		Email address:	
Home address:			
		Postal Code	

Broker Information

Do you have a broker?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	(If no don't complete the below)
Brokerage name:		Brokerage branch:	
Broker's name:		Broker's contact number:	
Broker's email:			
Broker's policy number:		Broker's claim number:	

Incident Details

Provide us with the date and time of loss:			
At which address did the loss take place: (if not the same as Home Address, please complete the below)			
Address:			
		Postal Code	
Describe how the incident happened:			



Damage Description

If you know the estimated claim value, please let us know:					
Did your geyser burst?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Were the floors/carpets damaged?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Were the ceiling/s damaged?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Were the cupboards damaged?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Is your geyser under warranty?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Was your geyser installed or replaced in the last year?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Please provide us with any further details regarding the damage to your property?					

To ensure prompt handling of your claim, please submit the relevant documents as per the below list.

- Photos
- Quotes
- Damage Report for Damaged Item

* Based on the merits of your claim we could require additional information.

Declaration:
I/We solemnly declare that I/we have suffered loss or damage to the property as noted on this form and that is said property was in my/our possession immediately prior to the loss/damage which occurred as per the circumstances described in this form. <input type="checkbox"/>

Privacy policy:
By completing this form, you have provided AIG with your personal information. AIG is committed to protecting the integrity, confidentiality, access and use of personal information that we collect from you in the course of our business. "Personal Information" is information that identifies and relates to you or other individuals (such as your dependent's). You have the right to access and correct personal data that may be incorrect or incomplete. I hereby authorize AIG to use my personal information for lawful business purposes including across border transfer. For more information on how we handle personal information kindly obtain a copy of our privacy policy from our office or visit our website, https://www.aig.co.za/privacy-policy . This Privacy Policy describes how we handle Personal Information that we collect both through this website (the "Site") and through other means (for example, from your application and claim forms, telephone calls, e-mails and other communications with us, as well as from claim investigators, medical professionals, witnesses or other third parties involved in our business dealings with you). <input type="checkbox"/>

Signature:			Date:	
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