

INTELLIGENT PANIC

In the event of an emergency, Intelligent Panic provides you (and your loved ones) with access to an experienced personal crisis manager who takes charge of the situation. From a single button on your cellphone, Intelligent Panic means:

- No need to remember any emergency numbers
- You will never be alone in an emergency
- Full access to every emergency service you may require
- Regardless of the crisis, Intelligent Panic is there for you

Intelligent Panic requires registration and configuration of a single button on your smartphone which acts as a panic button. Just press it and help is at hand.

DISABILITY COUNSELLING AND ASSISTANCE

If you are disabled in an insured event, AIG Women's Lifestyle in association with Global Choices Disability provides:

- Disability Counselling Services
- Disability Home Adaption

MATERNITY ADVICE LINE

Think you're pregnant? AIG Women's Lifestyle is there to help. Our Maternity Advice Line provides medical advice and information including:

- 24/7 Emergency telephonic advice and information
- Referrals to medical practitioners and facilities



HIV ASSIST

Potential exposure to HIV is a worst nightmare. However, with rapid intervention, transmission of the disease can be prevented. AIG's HIV Assist ensures confidential testing and treatment within the critical 72-hour window period. It includes:

- 24-hour trauma counselling, as well as counselling for post-traumatic stress disorder
- Three psychiatric consultations with a specialist (general practitioner, trauma-trained registered nurse or trauma counsellor)
- Three HIV blood tests, one immediately after the incident, one at six weeks and one at three months
- Access to sexually transmitted disease preventative medication
- Access to anti-retroviral or prophylactic therapy
- Access to the 'morning after' pill



TRAUMA AND ASSAULT

In the event of a traumatic incident, AIG Women's Lifestyle provides you with counselling by trained medical professionals. The 24-hour helpline:

- Identifies the nearest local emergency service and provides transport to the most appropriate medical facility
- Offers referrals for psychiatric consultations where required (up to R5 000 per insured person with a maximum of R10 000 per family occurrence)

CONTACT US
0860 555 557

Terms and conditions

All benefits are only redeemable via the call centre. Should a member not arrange assistance via the Assist call centre, the service provider will not be responsible for any costs incurred, or should member exceed their cover offered by this programme they will be responsible for all additional costs.

Lifestyle partners and benefits may change from time to time at the discretion of the service provider. Please note that all calls are recorded and are confidential.

The Assist call centre is open 24/7 365 days a year and the Lifestyle call centre is open Monday's to Friday's from 8am to 5pm. Benefits are only valid within the borders of South Africa.

In the unlikely event of the above number not being in service, please contact the backup emergency number **083 792 0323**.

Alternatively please e-mail us at aig@globalchoices.co.za

Partners and benefits may change from time to time. Terms and conditions apply. Errors and omissions excepted.

AIG Life South Africa Limited is a Licensed Financial Services Provider
FSP No. 15804 Reg. No. 2001 / 016602 / 06

Women's Lifestyle Benefits



Welcome to your World of Benefits

When you choose personal insurance from AIG, not only do you get the cover you need at a great price, but you also get a range of exclusive benefits and special offers from a range of service providers. We've put together a specific range of Women's Lifestyle Benefits which are designed to make your life that much safer, easier and more convenient. AIG's Women's Lifestyle Benefits are also geared to help you get back to normal as quickly as possible, with a minimum of inconvenience, after an insured incident.



Bring on tomorrow



WOMENS EMERGENCY MEDICAL SERVICE

(ACCESS ONLY)

In case of emergency, you need professional advice fast. AIG provides telephonic advisory services which include:

- Medical advice and information 24 hours a day, 7 days a week
- Referral to Crisis Line (Bereavement, HIV and Suicide counselling)
- Referral to Medical Practitioners and Facilities

Additional benefits which are arranged, but for your account include:

- Emergency Medical Response to the Scene of a Medical Emergency
- Transport to the nearest appropriate facility
- Inter-hospital transfer
- Medical repatriation
- Escorted return of minors
- Compassionate visits
- Repatriation of mortal remains

HOME SAFE CHAUFFEUR

Alcohol and driving don't mix. Not only is it against the law to drink and drive, it is also extremely dangerous. With AIG's Home Safe Chauffeur, you can have a good time and get home safely and responsibly. With AIG Women's Lifestyle:

- You and your vehicle get home safely: we dispatch a vehicle with two drivers, one of whom drives you in your own car
- All personnel are English-speaking, hold a Professional Driver's Permit, carry a cellphone and are professionally dressed.
- Policyholders can use this service 3 times per annum, with each outing capped at R500. Additional costs are for your expense.
- Bookings can be arranged Monday to Thursday 17h00-01h00; Fridays 15h00-03h00; Saturdays 1600-02h00; Sundays 16h00-00h00.
- Available in Johannesburg, Pretoria, Durban and Cape Town, within 50km radius of city centres.

- When the driver arrives, you are notified and have 15 minutes to rendezvous, or the trip is cancelled.
- Cancellation two hours prior to pickup incurs no penalty. One hour and closer eliminates one of the three trips provided for per annum.



BREAKDOWN ASSIST

Never worry about getting stuck on the road again. With AIG Women's Lifestyle Breakdown Assist, help is at hand for those minor roadside emergencies including:

- Flat battery jump start
- Flat tyre wheel change
- Keys locked in (unlock vehicle only)
- Fuel assistance (limited to 5 litres)
- Minor roadside running repairs (fuses, electrical, immobiliser, etc)
- Relay of urgent messages.

**Limited to R500 per incident. Excludes all vehicles over 3500kg. Vehicle has to be in roadworthy condition. Costs incurred without authorisation are for the member's account. Available in South Africa, Lesotho and Swaziland.*

ROADSIDE SECURITY

A breakdown can leave you feeling vulnerable. AIG Women's Lifestyle Roadside Security provides a security guard onsite until you are on your way.

**Limited to R500 per incident.*

SECURITY ASSIST

In the event of a hijacking or home invasion where keys are stolen or locks damaged, AIG provides fast access to a locksmith to re-secure your home. Security Assist provides:

- A locksmith to replace keys or locks on your house (up to R1000 per annum)
- A security guard at your residence for 24 hours
- Hotel accommodation (up to R1000 per annum).

