



MENS EMERGENCY MEDICAL SERVICE

(ACCESS ONLY)

In case of emergency, you need professional advice fast. AIG provides telephonic advisory services which include:

- Medical advice and information 24 hours a day, 7 days a week
- Referral to Crisis Line (Bereavement, HIV and Suicide counselling)
- Referral to Medical Practitioners and Facilities

Additional benefits which are arranged, but for your account include:

- Emergency Medical Response to the Scene of a Medical Emergency
- Transport to the nearest appropriate facility
- Inter-hospital transfer
- Medical repatriation
- Escorted return of minors
- Compassionate visits
- Repatriation of mortal remains



HOME SAFE CHAUFFEUR

Alcohol and driving don't mix. Not only is it against the law to drink and drive, it is also extremely dangerous. With AIG's Home Safe Chauffeur, you can have a good time and get home safely and responsibly. With Men's Lifestyle:

- You and your vehicle get home safely: we dispatch a vehicle with two drivers, one of whom drives you in your own car
- All personnel are English-speaking, hold a Professional Driver's Permit, carry a cellphone and are professionally dressed.
- Policyholders can use this service 3 times per annum, with each outing capped at R500. Additional costs are for your expense.
- Bookings can be arranged Monday to Thursday 17h00-01h00; Fridays 15h00-03h00; Saturdays 1600-02h00; Sundays 16h00-00h00.
- Available in Johannesburg, Pretoria, Durban and Cape Town, within 50km radius of city centres.
- When the driver arrives, you are notified and have 15 minutes to rendezvous, or the trip is cancelled.
- Cancellation two hours prior to pickup incurs no penalty. One hour and closer eliminates one of the three trips provided for per annum.

Men's Lifestyle Benefits



CONTACT US
0860 555 558

In the unlikely event of the above number not being in service, please contact the backup emergency number
083 792 0324.

Alternatively please e-mail us at
aig@globalchoices.co.za

Partners and benefits may change from time to time.
Terms and conditions apply. E&OE.

AIG Life South Africa Limited is a Licensed Financial Services Provider
FSP No. 15804 Reg. No. 2001 / 016602 / 06

Terms and conditions

All benefits are only redeemable via the call centre. Should a member not arrange assistance via the Assist call centre, the service provider will not be responsible for any costs incurred, or should member exceed their cover offered by this programme they will be responsible for all additional costs.

Lifestyle partners and benefits may change from time to time at the discretion of the service provider. Please note that all calls are recorded and are confidential.

The Assist call centre is open 24/7 365 days a year and the Lifestyle call centre is open Mondays to Fridays from 8am to 5pm. Benefits are only valid within the borders of South Africa.

Welcome to your World of Benefits

When you choose personal insurance from AIG, not only do you get the cover you need at a great price, but you also get a range of exclusive benefits and special offers from a range of service providers. We've put together a specific range of Men's Lifestyle Benefits which are designed to make your life that much safer, easier and more convenient. AIG's Men's Lifestyle Benefits are also geared to help you get back to normal as quickly as possible, with a minimum of inconvenience, after an insured incident.

AIG Bring on tomorrow

CRITICAL ILLNESS ADVISE LINE

Should you fall ill, AIG provides access to an advisory only service which includes:

- Around the clock emergency and medical advice and information
- Referrals to medical practitioners and facilities



FUNERAL REPATRIATION WITHIN SOUTH AFRICA

In the event of death, this service benefits the main policyholder, spouse and up to four specified children:

- Identifying the location of the deceased
- Arranging the repatriation of mortal remains to a place of burial within South Africa
- Referral of bereaved family to a reputable undertaker
- Special care is taken to respect specific customs and religious beliefs
- Assistance with interpretation of legal documentation and procedures
- Referral to a tombstone provider
- Assistance and advice on claims procedures
- Referral to counselling services for the bereaved family

HIV ASSIST

Potential exposure to HIV is a worst nightmare. However, with rapid intervention, transmission of the disease can be prevented. AIG's HIV Assist ensures confidential testing and treatment within the critical 72-hour window period. It includes:

- 24-hour trauma counselling, as well as counselling for post-traumatic stress disorder
- Three psychiatric consultations with a specialist (general practitioner, trauma-trained registered nurse or trauma counsellor)
- Three HIV blood tests, one immediately after the incident, one at six weeks and one at three months
- Access to sexually transmitted disease preventative medication
- Access to anti-retroviral or prophylactic therapy



COMPENSATION ASSIST

In the event of a road accident or an incident at work, dealing with the Road Accident Fund (RAF) and/or the Workman's Compensation Fund can be bewildering and frustrating, adding stress to an already difficult time. AIG's Compensation Assist takes care of it for you. With immediate access to our effective claims management system:

- Our expert teams provide full medical, legal and administrative support
- 100% of the recovery is paid to you and your family
- No queues or administration nightmares
- Settlements are received in half the time or less

EMERGENCY CAR HIRE

In the event of a hijacking or home invasion where your vehicle is compromised, AIG provides policyholders with fast access to a vehicle for 24 hours, keeping you mobile.

LEGAL ASSIST

When you require legal expertise to protect your interests, AIG's Men's Lifestyle Benefits delivers the support required with:

- **24 Hour Legal Advice** for members and immediate family, on any aspect of the law (criminal, family, child, constitutional, labour, motor law, etc)
- **30-Minute Free Consultation** with a lawyer should any matter require legal action.
- **Free Standard Legal Documents** for a variety of contracts, such as purchase, sale, lease, prenuptial agreement, employment contract, or as requested. Advice on the application of these documents and the attendant principles and procedures is also provided.

