



AIG Travel Protect

AIG supports organisations and their people wherever business takes them – combining our global expertise with in-house medical assistance to help keep every journey safe and supported.

Looking ahead for your business.



From small disruptions to big ones, AIG Travel Protect provides flexible, global medical support, security and travel assistance around the world, helping to ensure our clients’ employees remain focused on the business at hand.

AIG Travel Protect will help Clients meet their duty-of-care obligations to employees – whether for security issues, medical emergencies or travel inconveniences and more. Wherever traveling employees may be, in the event of a medical emergency or unexpected travel disruption, they are never more than a phone call away from our experts – with services operating 24/7 365 days.

Travel Assistance Services

AIG Travel Protect provides a broad spectrum of services, key highlights include:



Every call handled by medically trained specialists and registered doctors and nurses – with support available in all major languages.



24/7 365 days response service to assist employees and their families when they travel.



Our approach is to assist first. We won’t waste your time on unnecessary policy verification steps.



Begin your claim directly in our secure mobile App or web portal.



Supporting employees with security and travel inconveniences, such as evacuation assistance, meet and greet, lost personal items or luggage, as well as providing support with organising transportation.



AIG Travel Protect App – an essential travel tool, with real-time risk alerts and the ability to track and manage safety and security by country and city.

Benefits

Tailored services, wherever and whenever your employees travel

We have the world covered – assisting your employees worldwide.

Minimising risk – proactive planning and expert response, helping to ensure your employees' safety wherever they are.

Enabling you to meet your duty of care obligations – for traveling employees.

Easy programme to administer – connecting insurance, services and claims with no additional requirements for administrative oversight.

Streamlined coordination – between your organisation's risk management, HR and security departments.

Full cost transparency – there are no additional or hidden fees at time-of-service.

For the traveling employee



Ensures travellers can access global support 24/7 365 days wherever they are in the world.



Your employees have direct access to in-house doctors and nurses providing compassionate expert care.



Market leading AIG Travel Protect App, where you can access local emergency numbers in one click.

Why AIG

AIG supports organisations and their people wherever business takes them – combining our global expertise with in-house medical assistance to help keep every journey safe and supported. Looking ahead for your business.

The AIG Travel Protect Advantage

- ✓ **Direct access to medically trained specialists**
- ✓ **Outstanding multinational capabilities**
- ✓ **Market-Leading Mobile App – start a claim in app for quick resolution**
- ✓ **Global expertise, local approach**

Claims: Expert support when it matters most

Through AIG Travel Protect we can provide seamless support to our clients – from an insured's initial call through to the resolution of their claim. Our claims promise helps ensure employees travel with confidence and ease.

Looking ahead for your business.

We paid out on over **68k claims** totalling more than **\$76M** in 2025.

To learn more about how AIG Travel Protect can help cover employees, contact your agent, broker or representative.



For full terms, conditions and benefits related to AIG products, please refer to the policy and associated documents.

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