



PERSONAL TRAVEL INSURANCE

# PEACE OF MIND COMES FROM BEING PROTECTED.

## TRAVEL INSURANCE TO PROTECT YOU AND YOUR FAMILY

**No matter how carefully you plan your holiday, things can occasionally go wrong. Health issues, crime or cancellations can disrupt your itinerary and cost you money.**

With AIG Travel Insurance, you can get the protection you need to travel with confidence. Benefit from simple activation, worldwide coverage and affordable rates. Knowing that you're covered by AIG means you can relax and enjoy your trip.

## Choose the plan that meets your needs

We offer three levels of leisure travel cover, plus business cover, so it's easy to find a plan that fits your budget and preferred style of travel.

### LEISURE COVER

**S** Silver Plan **G** Gold Plan **P** Platinum Plan

## Quick, convenient cover for stress-free travel.

### TO QUALIFY

You must be:

- ✓ A permanent resident of South Africa.
- ✓ Travelling abroad, with the trip originating from South Africa (local travel is excluded).

### COVER STARTS

- Immediately upon payment (no worries if you leave it until the last minute).
- 12-month Frequent Flyer policy available, with automatic activation when you travel.

### COVER ENDS

- On your return to South Africa
- After a maximum of 90 days (except for Frequent Flyers).

### CANCELLATION POLICY

- Cover can be cancelled prior to the start of your trip.
- 15-day cooling-off period with full refund (as long as you've not made a claim).

### ACTIVATION

- Complete the online form and we'll call you right back.



## Protection you can take with you

Enjoy complete cover with our global network.

- ✓ Automatic cover for Frequent Flyers
- ✓ Baggage replacement
- ✓ Lost passport assistance
- ✓ Specialised cover for extreme sports
- ✓ Emergency accommodation
- ✓ Region-specific embassy and consulate contacts
- ✓ Cover for death, disappearance or disability
- ✓ 24hr Emergency Medical Assistance, which includes cover for hospitalisation due to contagious diseases.

## SUBMITTING A CLAIM

Quick, convenient claims process:



### Online

[www.aig.co.za](http://www.aig.co.za)



### Phone

0860 100 491



### Email

[SATravelClaims@AIG.com](mailto:SATravelClaims@AIG.com)



### Remember

Each type of claim requires a different claim form and supporting documentation. T&Cs apply.

## GOOD TO KNOW

- AIG Travel Insurance is not the same as a medical aid.
- South African medical expenses are not covered.
- AIG Travel Insurance does not cover flights missed due to your own fault or incomplete documentation.

AIG South Africa Limited is licenced to conduct non-life insurance business.  
FSP 15805 T&C's apply. | 1st Floor, Sandown Mews, 88 Stella Street,  
Sandown, 2196 | PO Box 31983, Braamfontein, 2017  
Tel: +27 (0)861 488 864 | Fax: +27 (0)11 551 8653 | Web: [www.aig.com](http://www.aig.com)

## WE'RE HERE FOR YOU.

Learn more about about our [Leisure](#) or [Business Travel Cover](#), or reach us on 086 011 2077 for more information.

## EXCLUSIONS

### Conditions

- Local travel
- Local medical expenses
- Specific conditions apply to accidental death of children

### Individuals

- Members of terrorists organizations
- Suppliers or smugglers of drugs or weapons of mass destruction
- Military, security or intelligence operatives on active duty or training
- People travelling to or through Iran, North Korea, Cuba, Syria, the Crimea, Angola, Brazil, Colombia, Mexico, Nigeria, Philippines, Somalia or Venezuela
- People travelling to countries/regions for which the British Foreign and Commonwealth office and/or the South African Department of Foreign Affairs has issued a travel warning
- People travelling to areas where United Nations Armed Forces are present and/or active

### Activities

- Extreme sports holidays (cover for these holidays is available but full details of planned activities are required).