



**NOTICE**

**AUTOMATIC AVAILABILITY OF CERTAIN RECORDS  
OF AIG LIFE SOUTH AFRICA LIMITED**

In terms of

**Section 15 of the Promotion of Access to Information Act 2 of 2000**

And

**Regulation 4 of the Regulations relating to the  
Promotion of Access to Information, 2021**

**February 2024**

**DESCRIPTION OF THE CATEGORIES OF RECORDS OF AIG LIFE SOUTH AFRICA LIMITED THAT ARE AUTOMATICALLY AVAILABLE WITHOUT A PERSON HAVING TO REQUEST ACCESS IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000**

Category	Description	Mode of Accessibility				
		Inspection	Purchase	Website	Copying	Free of charge
AIG Policy Documentation	AIG Life South Africa PAIA Manual	X		X	X	X
	AIG Life South Africa Privacy Policy	X		X	X	X
	AIG Life South Africa Conflicts of Interest Management Policy	X		X	X	X
	AIG Life South Africa Cookie Policy			X	X	X
Marketing and Advertising	AIG Product Information			X	X	X
Claims	Claims Handling Information				X	X
	AIG Claim Forms			X	X	X
Customer Records	<ul style="list-style-type: none"> <li>- Policy Wording</li> <li>- Policy Schedule</li> <li>- Claims Handling Information</li> <li>- Premium collection and History</li> <li>- Call Recordings</li> </ul>				X	X
Company Records	<ul style="list-style-type: none"> <li>- Contracts and Agreements</li> <li>- Banking Records</li> <li>- Tax Records</li> <li>- BBBEE Information</li> <li>- Company Secretarial</li> </ul>				X	X

***Issued by***

***Paul Donovan***

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Information Officer AIG Life South Africa Limited

Date: 23 February 2024